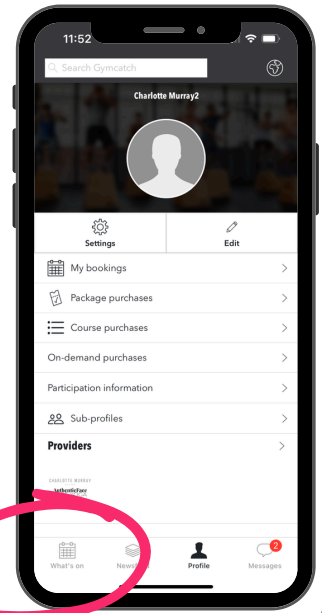


# CLASS SWAPS 1

## CANCELLING A CLASS (MOBILE)

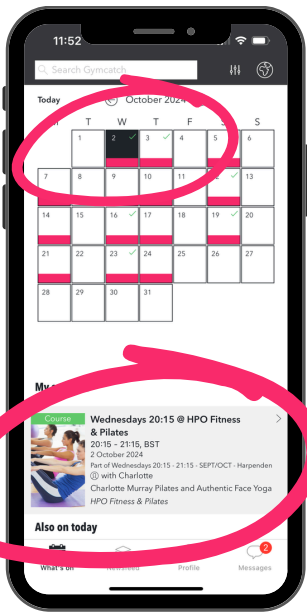
### STEP 1

Log in to your GymCatch account and click on "What's On" (bottom left hand corner, calendar icon)



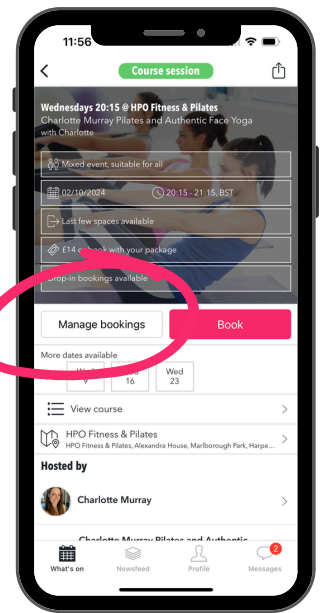
### STEP 2

Select the date of the class you're unable to attend from the calendar above, then scroll down and click on the session beneath.



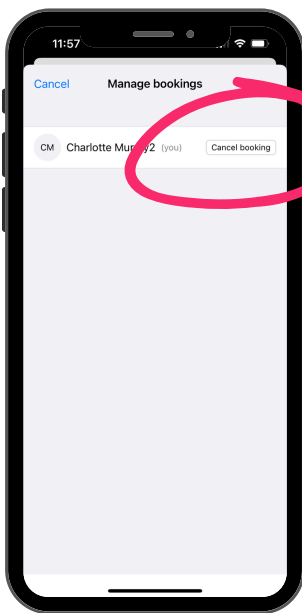
### STEP 3

On the next screen, select "Manage Bookings"



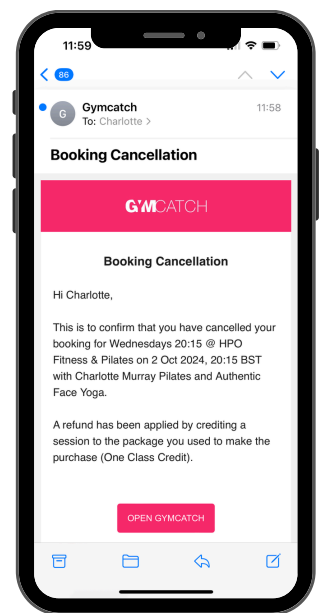
### STEP 4

Then select "Cancel booking" and click "OK" in the pop-up box.



### STEP 5

Your session is now cancelled and you will receive an email confirmation.



### STEP 6

If you cancel your session more than 12 hours prior to the class start time, One Class Credit will be added to your account. Any credits will show under "Package Purchases" in your Profile.

