CLASS SWAPS 1 CANCELLING A CLASS -DESKTOP

STEP 1

Log in to your GymCatch account and clicK on your userrname in the top right hand corner

	Example Use	er D
	Charlotte Murray Pilates and Authentic Face Yoga	CRARLETTE NURBAY
	07989423023	
	https://www.charlottemurraypilates.co.uk	
	© © f Unfollow	
cher and G arpenden to prevent	lowinface certified Face Yoga teacher. and St Albans. : and manage low back pain through Pilates.	
ation inform	nation	

GYMCATCH	0
xample User	
Details Purchases Not cations Participation infor	mation Payment cards Sub-prot
ly details	Password
Example	Current password
User	New password
Email	Repeat password
his is where you will receive email notifications. If supplied, your provider il have access to this email address in order to contact you.	Change password
ountry	
fe will use this to tailor regional information such as search sults for you.	
United Kingdom 👻	

STEP 2

Select "Purchases" from the tabs along the top. Here you will find all your upcoming bookings.





cellation policy	
session uses automated refunds for bookings made using a package or as 12 hours before the start of the session you will be refunded by a credit to b of a bundle that will enable you to book into an alternative session. Any g vi Pilates and Authentic Face Yoga. Gymcatch cannot assist you with refun	part of a course. If you cancel your booking more he bundle or pass used to make the booking or by aeries about refunds should go directly to Charlotte ds.
r teacher cancels within any time period before the class you will be issued	with One Class Crock
03/10/2024	
11:00 — 11:50, BST	
with Charlotte Murray	You're booked on to this session.
vixed event, suitable for all	Manage bookings
Spaces available	
214	
Park Mill (First Floor)	Book
Burydell Lane	DOOK
St Albans	
Ingland	
AL2 2EZ	

Scroll down to the "Cancellation Policy" part of this booking and click on the "Manage Bookings" button.

STEP 4



Select "Cancel BooKing" within the pop up. You will get a notice to say "No booKing records for this session found."

Manage bookings	×
EV Example User (you)	Cancel booking
- Marca	-
-	
	-

GMCAICH				
Booking Cancellation				
Hi Charlotte,				
This is to confirm that you have cancelled your booking for Wednesdays 20:15 @ HPO Fitness & Pilates on 2 Oct 2024, 20:15 BST with Charlotte Murray Pilates and Authentic Face Yoga.				
A refund has been applied by gifting you a package to enable you to book an alternative session.				
OPEN GYMCATCH				
Thanks,				
The Gymcatch Team				



You will receive an email to confirm your booking is cancelled and that you have been gifted a "Package" (credit) allowing you to book an alternative session.